



Quarterly Performance Report September 2016

BUSSETON WATER



Our Key Performance Outcomes

Business Performance	As at September 2016			
	Actual Year to Date	Target	Variance	Status
Customers and Other Stakeholder Outcomes				
Number of complaints per 1000 customers (rolling year average)	0.41	<10	9.59	On Target
Complaint resolution within 15 business days	100%	>90%	10%	On Target
Leadership and Governance Results				
Adverse audit findings	Nil	Nil	-	On Target
People Results				
Number of reported hazards per month (rolling year average)	13.9	≥10	3.9	On Target
Staff participation in performance management process	100%	100%	-	On Target
Operational Results				
Drinking water quality compliance with health standards	100%	100%	-	On Target
Water efficiency target kL/pp/year	16.4	116	-	On Target
Society Outcomes				
Investment in community	\$3,680	Increasing trend	-	On Target
Growth Outcomes				
Dunsborough Water Supply	Government consideration of proposal in progress	Subject to Government approval of proposal, complete detailed due diligence and implementation planning for Growth Business proposal.	-	On Target
Busselton Waterways	Government consideration of proposal in progress		-	On Target
Comments				
All results are on target.				

Our Financial Forecast

Financial Performance	As at September 2016				
	Full Year Forecast	Actual	Budget YTD	Variance	SCI Budget
Financial Results (\$m)					
Operating profit before income tax	2.27	(1.53)	(1.89)	0.36	2.27
Operating profit after income tax	1.55	(1.61)	(1.97)	0.36	1.55
Loan principal repaid	0.26	0.06	0.06	-	0.26
Capital expenditure (incl. Capitalised Interest)	2.68	0.15	0.21	0.06	2.68
Net Accruals to Government (\$'000s)					
Indirect tax (payroll tax)	145.00	34.86	34.99	(0.12)	145.00
Income tax equivalents (NTER)	711.36	83.18	85.36	(2.19)	711.36
Local Government rate equivalents	53.70	-	-	-	27.00
Dividends provided	1,463.74	-	-	-	842.93
Total accruals to Government	2,373.80	118.04	120.35	(2.31)	1,726.29
Less: Payments from Government (Operating subsidies)	646.37	-	-	-	646.37
NET ACCRUALS TO GOVERNMENT	1,727.43	118.04	120.35	(2.31)	1,079.91

Comments

Operating Profit results are favourable to budget due to revenue from new connections, developer contributions and other miscellaneous income above year to date forecasts and year-to-date expenditure is tracking 10% under budget due to the timing of actual expenditure in comparison to budget phasing and staff vacancies.

Following a profitable year in 2015-16, the Board declared a dividend payment of \$1.5 million to be paid to the State Government by December 2016 resulting in an increase in net accruals to Government.

Overall, results are positive at the September quarter.

Financial Performance Measures (%)	As at September 2016		
	Full Year Forecast	Target	Variance
Return on fixed assets	2.15	2.27	(0.12)
Return on equity	2.17	2.34	(0.17)
Debt to equity ratio	1.94	2.10	(0.16)
Debt to total assets ratio	1.59	1.69	(0.10)

Comments

Performance measures are under budget due to a revaluation of assets in 2015-16 which resulted in increased asset values and deferred tax liabilities.